

Eric A. Schmenk

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(614) 568-8588

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PROFESSIONAL OBJECTIVE	Incorporate leadership and production skills, as well as, computer hardware, software and networking experience to continually strive for professional development and achieving company goals.
EDUCATION August 1990 - August 1995	Bowling Green State University, Bowling Green, Ohio. Degree: Bachelor of Science in Technology Major: Visual Communication Technology Date Conferred: August 1995
WORK EXPERIENCE August 2007 - Present	Computer Technician <u>Dublin City Schools</u> , Dublin, Ohio Responsible for the technological equipment repair and support services to students and staff which approximate 2,000 faculty, 14,000 students, 5,000 Apple computers and 48 servers. Additional responsibilities include computer server management, maintenance of data infrastructure, phone systems, printers, projectors, and interactive white boards.
November 2005 - August 2007 November 2004 - November 2005	Mac Genius • Mac Specialist <u>Apple Inc.</u> , Columbus, Ohio Provide unparalleled customer service and support using skillful communications and technical knowledge. Accurately diagnose, both hardware and software, concerns to offer effective solutions meeting customer satisfaction. Using tools such as PeopleSoft 8, GSX and SAP, coupled with Apple Certifications, allows successful and timely repairs for Apple products.
June 2003 - June 2005	Prepress Manager <u>The Herald Printing Company</u> , New Washington, Ohio Formulated concepts, supervised and directed the work activities of all personnel within the Prepress Department. Duties included: training, technical support, planning, scheduling, assigning and directing work, appraising performance and addressing and resolving personnel issues. Utilized Creo Prinergy production flow and CTP system, Kodak plate processing line and various proofing systems.
September 1999 - June 2003	Systems Manager/Production Supervisor <u>Hirt Media Company</u> , Mt. Gilead, Ohio Sole support for the networking, installation and maintenance of hardware and software to 63 Macintosh computers in 9 different locations including 4 Apple Servers. Trained over 50 employees on the various software. Coordinated the production flow of the Composing Department and Prepress areas. Introduced a PDF workflow and FTP site to streamline the production process.
August 1998 - September 1999 June 1996 - August 1998	Technical Consultant • Production Coordinator <u>Beluska Graphics, Inc.</u> , Perrysburg, Ohio Designed and produced brochures, presentations, and other marketing and advertising materials for various companies.
September 1995 - June 1996 August 1992 - December 1992	Production Supervisor <u>The BG News</u> , BGSU, Bowling Green, Ohio Orchestrated the production and scheduling of a daily collegiate newspaper. Regulated and maintained computer systems. Created a manual assisting in the design of advertisements.
May 1995 - September 1995	Graphic Designer <u>Owens Community College</u> , College Relations, Toledo, Ohio Aided in designing and production of fliers, overheads, manuals, brochures, and the coursebook.
January 1993 - May 1995	Production Assistant <u>UniGraphics</u> , BGSU, Bowling Green, Ohio Assisted in production of journals, newsletters, graphs, brochures, and other miscellaneous projects.
CERTIFICATIONS & HONORS	Apple Certified Macintosh Technician (ACMT) Golden Shamrock Award - (February 2010)
REFERENCES	Available upon request.

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REFERENCES

Kevin Perkins, Coordinator of Infrastructure Services, Dublin City Schools
Dublin, Ohio 43016
(614) 760-4570

Brooke Menduni, Principal, Karrer Middle School
Dublin, Ohio 43016
(614) 873-0459

Joe Santa-Emma, Assistant Principal, Sells Middle School
Dublin, Ohio 43017
(614) 764-5919

Jennifer Schwanke, Principal, Indian Run Elementary School
Dublin, Ohio 43017
(614) 764-5928

Jason Snyder, Assistant Principal, Davis Middle School
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(419) 761-5820

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