

# Eric A. Schmenk

8028 Saddle Run  
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(614) 789-6700

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- PROFESSIONAL OBJECTIVE** Incorporate computer & server hardware, software and networking experience, as well as, leadership and production skills to continually strive for professional development and achieving company goals.
- EDUCATION** Bowling Green State University, Bowling Green, Ohio.  
August 1990 - August 1995 Degree: Bachelor of Science in Technology  
Major: Visual Communication Technology  
Date Conferred: August 1995
- WORK EXPERIENCE**
- Computer Technician**  
August 2007 - Present  
Dublin City Schools, Dublin, Ohio  
Responsible for the technological equipment repair and support services to students and staff which approximate 2,000 faculty, 14,000 students, 7,000 Apple computers and 48 Mac/PC servers. Additional responsibilities include, but are not limited to, computer server management, maintenance of data infrastructure, phone systems, printers, projectors and interactive white boards.
- November 2005 - August 2007 **Mac Genius • Mac Specialist**  
November 2004 - November 2005 Apple Inc., Columbus, Ohio  
Provide unparalleled customer service and support using skillful communications and technical knowledge. Accurately diagnose, both hardware and software, concerns to offer effective solutions meeting customer satisfaction. Using tools such as PeopleSoft 8, GSX and SAP, coupled with Apple Certifications, allows successful and timely repairs for Apple products.
- June 2003 - June 2005 **Prepress Manager**  
The Herald Printing Company, New Washington, Ohio  
Formulated concepts, supervised and directed the work activities of all personnel within the Prepress Department. Duties included: training, technical support, planning, scheduling, assigning and directing work, appraising performance and addressing and resolving personnel issues. Utilized Creo Prinergy production flow and CTP system, Kodak plate processing line and various proofing systems.
- September 1999 - June 2003 **Systems Manager/Production Supervisor**  
Hirt Media Company, Mt. Gilead, Ohio  
Sole support for the networking, installation and maintenance of hardware and software to 63 Macintosh computers in 9 different locations including 4 Apple Servers. Trained over 50 employees on the various software. Coordinated the production flow of the Composing Department and Prepress areas. Introduced a PDF workflow and FTP site to streamline the production process.
- August 1998 - September 1999 **Technical Consultant • Production Coordinator**  
June 1996 - August 1998 Beluska Graphics, Inc., Perrysburg, Ohio  
Designed and produced brochures, presentations, and other marketing and advertising materials for various companies.
- September 1995 - June 1996 **Production Supervisor**  
August 1992 - December 1992 The BG News, BGSU, Bowling Green, Ohio  
Orchestrated the production and scheduling of a daily collegiate newspaper. Regulated and maintained computer systems. Created a manual assisting in the design of advertisements.
- May 1995 - September 1995 **Graphic Designer**  
Owens Community College, College Relations, Toledo, Ohio  
Aided in designing and production of fliers, overheads, manuals, brochures, and the coursebook.
- January 1993 - May 1995 **Production Assistant**  
UniGraphics, BGSU, Bowling Green, Ohio  
Assisted in production of journals, newsletters, graphs, brochures, and other miscellaneous projects.
- CERTIFICATIONS & HONORS** Apple Certified Macintosh Technician (ACMT)  
Golden Shamrock Award, Dublin City Schools - (February 2010)  
Outstanding Attendance Award, Dublin City Schools - (2008 - 2009 School Year)

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## REFERENCES

Rich Baird, Principal, John Sells Middle School  
Dublin, Ohio 43017  
(614) 718-8568

Robert W. Bortel, Director of Student Publications, Bowling Green State University  
Bowling Green, Ohio 43402  
(419) 372-2607

Scott Gill, Progress Book Manager, Dublin City Schools  
Dublin, Ohio 43017  
(937) 935-7439

Bret Longberry, ITC Director, Metropolitan Educational Council  
Columbus, Ohio 43219  
(614) 934-6513

Paul Obringer, Creative Director & Production Supervisor, UniGraphics & BG News  
Bowling Green, Ohio 43402  
(419) 372-7418

Stanley Wolfersberger, Apple Inc.  
Columbus, Ohio 43235  
(614) 314-1458